



Te Kaunihera o
MANUKAU
City Council



PROJECT WALKTHROUGH MANUKAU

**Safer Communities Conference
Wellington Convention Centre
Wellington
August 14-15 2006**





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WORKING TOGETHER



- **Mangere East Maori Wardens**
- **Turehou Maori Wardens (Otara)**
- **Manukau City Council**
- **NZ Police (Counties Manukau)**
- **ALAC**
- **Accident Compensation Corporation**
- **Project Manager**
- **Independent Evaluator**





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BACKGROUND



Project Walkthrough

- Mangere – Trial Feb 2003 (4 weeks) and then fully implemented and funded from Dec 04 – March 05
 - Lower Hutt – 2005
 - Manukau City (Mangere, Papatoetoe, Otara, Wiri, Manukau and Manurewa) – Dec 05 – March 06
- Supporting Maori Wardens with information, resources and training to monitor licensed premises in Manukau City.



PROJECT GOAL

**To reduce alcohol related harm in
Manukau City**



PROJECT PURPOSE

- **To utilise the Maori Wardens to monitor the compliance of the Sale of Liquor Act and Liquor Ban Bylaws by licensed premises and the general public.**
- **To report any breaches of the above to the District Licensing Agency (DLA) and Police.**
- **To increase the perception of local safety amongst licensed premises, their staff and patrons.**

**For the purpose of this project,
we utilised the power of entry ONLY under the
Maori Community Development Act 1962.**

PROJECT WALKTHROUGH

OBSERVATION

NOT

INTERVENTION

PROJECT MILESTONES

2003

- **Trial Project conducted in Mangere (4 weeks)**

2004 - 2005

- **Pilot Project successfully implemented and independently evaluated in Mangere (Dec 04 – March 05)**
- **Project successfully implemented in Lower Hutt (2005 - 2006)**

2005 - 2006

- **Project implemented in Manukau City (Dec 05 – March 06).
Still to be evaluated, but initial results are positive.**
- **Currently being scoped for implementation in the Wairarapa**

TRAINING PROVISION

- **Police Liquor Licensing Unit**
- **Police Team Policing Unit**
- **District Licensing Agency**
- **Police Intel Analyst**
- **TLA Road Safety Coordinator**
- **General Information re: Safety**
- **Interpersonal skills**
- **Literacy**
- **NZQA qualification (Sale of Liquor Act and Host responsibility) –**
- **Unit Standard 4646: Demonstrate knowledge of the Sale of Liquor Act 1989 and its implications for licensed premises (Version 5) and**
- **Unit Standard 16705: Demonstrate knowledge of Host responsibility requirements as a duty manager of licensed premises (Version 2))**

1 WEEK INTENSIVE OR ONE DAY FOR 5 WEEKS

ACHIEVEMENTS

- **National Profile**
- **DVD Launch**
- **Resource developed in partnership with ALAC**
- **Collaborative agency approach**
- **Police Alcohol Action Plan**
- **Club Walkthrough**
- **Intelligence gathering tool (youth disorder/ boy racers/ youth gangs)**
- **Growth of project into other areas throughout New Zealand**

CHALLENGES

- **Drop in numbers of wardens participating**
- **Interpersonal issues amongst different groups working project**
- **Maintaining commitment**
- **Pressures of other work**
- **Funding**
- **Literacy levels amongst some of the Wardens**

Key components to a successful Project

- **Steering Group**
- **Training (environment / trainers)**
- **Direct funding to Wardens**
- **Funding for operation of project**
- **Project Manager**
- **Project Coordinator**
- **Large “time” commitment**

FORMS

- **CARS IN CARPARK**
- **APPROX NUMBERS OF PATRONS**
- **CORRECT SIGNAGE**
- **LICENSE DISPLAYED (WHERE)**
- **DUTY MANAGER**
- **MINORS**
- **INTOXICATION**
- **INCIDENTS**
- **EVIDENCE OF DRINKING OUTSIDE**
- **EVIDENCE OF DRINKING IN LIQUOR BAN AREAS**
- **YOUTH CONGREGATION (WHERE & WHEN?)**

ALL INCIDENTS REPORTED TO DUTY MANAGER

THE FACTS



- 3 month period Dec 05 – March 06
- Mangere, Otara, Papatoetoe, Wiri, Manukau and Manurewa
- Times: 6pm – 2am
- Thurs, Fri and Sat nights
- 16-24 hours work per week by Wardens
- Monitored up to 45 premises and liquor ban areas each night – (480kms covered each week)
- Weekly meetings with Project Manager, Coordinators, Team leaders and Steering group
- Fortnightly Intel (Police) and DLA meetings

THE FINDINGS

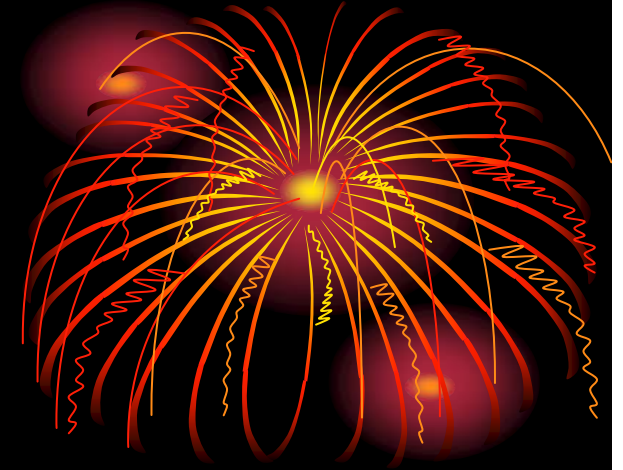
Any incidents that occurred were either reported immediately to the Police and a report sent to the DLA on the Monday following the Walkthrough.

Incidents covered the following:

- 1. No Manager on site**
- 2. No SOLA license displayed**
- 3. Uncooperative Managers & staff**
- 4. Underage drinking**
- 5. Evidence of drinking in Liquor ban areas**
- 6. Intoxicated patrons**
- 7. Urinating in public area**
- 8. Children left in cars outside premises**
- 9. Drinking in carpark**
- 10. Disorderly behaviour**
- 11. Fighting**



THANKS



TO ALL AGENCIES INVOLVED AND A VERY SPECIAL THANKS TO ALL THE WARDENS THAT PARTICIPATED FROM MANGERE EAST AND TUREHOU WARDENS IN OTARA

